

Title VI Plan

Collat Jewish Family Services

FTA Section 5310 Program

Enhanced Mobility of Seniors and Individuals with Disabilities

Submitted to

Regional Planning Commission of Greater Birmingham

March 2026

This document is posted at

<https://cjfsbham.org>

For further information, please contact

Carolyn Pevey, Title VI Coordinator

Collat Jewish Family Services

3940 Montclair Road, Suite 205

Birmingham, AL 35213

jfs@cjfsbham.org

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1.0 Title VI/Nondiscrimination Policy Statement

Collat Jewish Family Services assures the Regional Planning Commission of Greater Birmingham that no person shall on the basis of race, color, or national origin as provided by Title VI of the Civil Rights Act of 1964, Federal Transit Laws, 49 CFR Part 21 Unlawful Discrimination, Nondiscrimination In Federally-Assisted Programs Of The Department Of Transportation and as per written guidance under FTA Circular 4702.1B, dated October 2012, be excluded from participation in, denied the benefits of, or be otherwise subjected to discrimination or retaliation under any program or activity undertaken by the agency.

Collat Jewish Family Services further agrees to the following responsibilities with respect to its programs and activities:

1. Designate a Title VI Liaison that has a responsible position within the organization and access to the recipient’s Chief Executive Officer or authorized representative.
2. Issue a policy statement signed by the Executive Director or authorized representative, which expresses its commitment to the nondiscrimination provisions of Title VI. The policy statement shall be circulated throughout the Agency’s organization and to the general public. Such information shall be published where appropriate in language other than English.
3. Insert the clauses of Section 4.6 of this plan into every contract funded with 5310 Program funds.
4. Develop a complaint process and attempt to resolve complaints of discrimination against Collat Jewish Family Services.
5. Participate in training offered on the Title VI and other nondiscrimination requirements.
6. If reviewed by RPCGB, ALDOT, FTA or any other state or federal regulatory agency, take affirmative actions to correct any deficiencies found within a reasonable time period, not to exceed ninety (90) days.
7. Have a process to collect racial and ethnic data on persons impacted by the agency’s programs.
8. Submit an updated Title VI Plan every three years as requested by RPCGB. (refer to Appendix A of this plan)

THIS ASSURANCE is given in consideration of and for the purpose of obtaining any and all federal funds, grants, loans, contracts, properties, discounts or other federal financial assistance under all programs and activities and is binding. The person whose signature appears below is authorized to sign this assurance on behalf of the agency.

Signature: Lauren Schwartz
Printed Name: Lauren Schwartz

2.0 Introduction, Description of Services and Title VI Liaison

Collat Jewish Family Services submits this Title VI Plan in compliance with Title VI of the Civil Rights Act of 1964, 49 CFR Part 21, and the guidelines of FTA Circular 4702.1B, published October 1, 2012. Collat Jewish Family Services is a sub-recipient of FTA 5310 Program providing enhanced services for seniors and individuals with disabilities in the Birmingham, Alabama urbanized area. A detailed description of the current Collat Jewish Family Services programs is included in Appendix B.

The liaison is the focal point for Title VI implementation and monitoring of activities receiving federal financial assistance. Key responsibilities of the Title VI Liaison include:

- Maintain knowledge of Title VI requirements.
- Attend training on Title VI and other nondiscrimination authorities when offered by GDOT or any other regulatory agency.
- Disseminate Title VI information to the public including in languages other than English, when necessary.
- Develop a process to collect data related to race, gender and national origin of service area population to ensure low income, minorities, and other underserved groups are included and not discriminated against.
- Implement procedures for the prompt processing of Title VI complaints.

Collat Jewish Family Services' Title VI Liaison is:

Carolyn Pevey, Director of Operations, Collat Jewish Family Services
3940 Montclair Road, Suite 205
Birmingham, AL 35213
205-879-3438, carolyn@cjfsbham.org

2.1 Listing of 5310 program funding received by the subrecipient and pending grant applications

The following is a summary of Collat Jewish Family Services' current and pending federal and state funding.

Current and Pending Funding

1.

During the previous three years, FTA or ALDOT did not complete a Title VI compliance review of Collat Jewish Family Services. Collat Jewish Family Services has not been found to be in noncompliance with any civil rights requirements.

2.2 Annual Certifications and Assurances

In accordance with 49 CFR Section 21.7(a), every application for financial assistance from FTA must be accompanied by an assurance that the applicant will carry out the program in compliance with Title VI regulations. This requirement shall be fulfilled when the Collat Jewish Family Services submits its annual certifications and assurances. RPCGB recipients will collect Title VI assurances from sub-recipients prior to passing through FTA funds.

Collat Jewish Family Services will remain in compliance with this requirement by annual submission of certifications and assurances as required by RPCGB and/or ALDOT.

2.3 Title VI Plan Concurrence and Adoption

This Title VI Plan received RPCGB concurrence on _____. The Plan was approved and adopted by Collat Jewish Family Services during a meeting held on 3/11/2026. A copy of the meeting minutes and RPCGB concurrence letter is included in Appendix C of this Plan.

3.0 Title VI Notice to the Public

3.1 Notice to Public

The Collat Jewish Family Services operates its programs and services without regard to race, color, and/or national origin in accordance with Title VI of the Civil Rights Act. Any person who believes he/she has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Collat Jewish Family Services.

For more information on the Collat Jewish Family Services' civil rights program and the procedures to file a complaint:

- See <http://cjfsbham.org>
- Contact Carolyn Pevey, ifs@cjfsbham.org, or 205-879-3438.
- A complaint may also be filed directly with the Federal Transit Administration at the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave SE, Washington, DC 20590.
- If information is needed in another language, please contact Carolyn Pevey, ifs@cjfsbham.org, or 205-879-3438.
- This Notice is posted on the Collat Jewish Family Services' website at: <http://cjfsbham.org> and on the bulletin board at the Collat Jewish Family Services' offices at 3940 Montclair Road, Suite 205, Birmingham, AL 35213

3.2 Notice Posting Locations

The Notice to Public will be posted at many locations to apprise the public of Collat Jewish Family Services obligations under Title VI and to inform them of the protections afforded them under Title VI. At a minimum, the notice will be posted in public areas, such as the above listing, and of Collat Jewish Family Services office(s) including the reception desk and meeting rooms, and on the Collat Jewish Family Services website at <http://cjfsbham.org>. Additionally, Collat Jewish Family Services will post the notice at collaboratives, agencies offices, and on transit vehicles.

4.0 Title VI Procedures and Compliance

4.1 Complaint Procedure

Any person who believes he or she has been discriminated against on the basis of race, color or national origin by Collat Jewish Family Services may file a Title VI complaint by completing and submitting the agency's Title VI Complaint Form (refer to Appendix E). Collat Jewish Family Services investigates complaints received no more than 180 days after the alleged incident. Collat Jewish Family Services will process complaints that are complete.

Once the complaint is received, Collat Jewish Family Services will review it to determine if our office has jurisdiction. The complainant will receive an acknowledgement letter informing him/her whether the complaint will be investigated by our office.

Collat Jewish Family Services has ninety (90) days to investigate the complaint. If more information is needed to resolve the case, Collat Jewish Family Services may contact the complainant. The complainant has ten (10) business days from the date of the letter to send requested information to the investigator assigned to the case. If the investigator is not contacted by the complainant or does not receive the additional information within ten (10) business days, Collat Jewish Family Services can administratively close the case. A case can also be administratively closed if the complainant no longer wishes to pursue their case.

After the investigator reviews the complaint, she/he will issue one of two letters to the complainant: a closure letter or a letter of finding (LOF). A closure letter summarizes the allegations and states that there was not a Title VI violation and that the case will be closed. A LOF summarizes the allegations and the interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the staff member or other action will occur. If the complainant wishes to appeal the decision, she/he has seven (7) days to do so from the time he/she receives the closure letter or the LOF.

The complaint procedure is available to the public on the Collat Jewish Family Services website <http://cjfsbham.org>, in both English and Spanish. If an individual is in need of oral translation assistance, Collat Jewish Family Services staff has the ability to connect a translator into a phone call through a translation service.

4.0 Procedimientos y Conformidad del Título VI

4.2 Procedimiento de queja

Cualquier persona que crea que él o ella ha sido discriminada por raza, color u origen nacional por Collat Jewish Family Services puede presentar una queja del Título VI completando y enviando el Formulario de Quejas del Título VI de la agencia (consulte el Apéndice E). Collat Jewish Family Services investiga las quejas recibidas no más de 180 días después del presunto incidente. Collat Jewish Family Services procesará las quejas que están completas.

Una vez recibida la queja, Collat Jewish Family Services la revisará para determinar si nuestra oficina tiene jurisdicción. El demandante recibirá una carta de acuse de recibo en la que se le informará si nuestra oficina investigará la queja.

Collat Jewish Family Services tiene noventa (90) días para investigar la queja. Si se necesita más información para resolver el caso, Collat Jewish Family Services puede comunicarse con el demandante. El demandante tiene diez (10) días laborales a partir de la fecha de la carta para enviar la información solicitada al investigador asignado al caso. Si el demandante no se comunica con el investigador o no recibe la información adicional dentro de los diez (10) días laborales, Collat Jewish Family Services puede cerrar el caso administrativamente. Un caso también puede ser cerrado administrativamente si el demandante ya no desea continuar con su caso.

Después de que el investigador revise la queja, él / ella emitirá una de las dos cartas al demandante: una carta de cierre o una carta de hallazgo (LOF). Una carta de cierre resume las acusaciones e indica que no hubo una violación del Título VI y que el caso se cerrará. Una LOF resume las acusaciones y las entrevistas sobre el presunto incidente y explica si ocurrirá alguna acción disciplinaria, capacitación adicional del miembro del personal u otra acción. Si el demandante desea apelar la decisión, tiene siete (7) días para hacerlo desde el momento en que recibe la carta de cierre o la LOF.

El procedimiento de quejas se pondrá a disposición del público en el sitio web del Collat Jewish Family Services, <http://cjfsbham.org>.

4.3 Complaint Form

A copy of the complaint form in English and Spanish is provided in Appendix E and on the Collat Jewish Family Services website.

4.4 Record Retention and Reporting Policy

FTA requires that all direct and primary recipients (RPCGB) document their compliance by submitting a Title VI Plan to their FTA regional civil rights officer once every three (3) years. Collat Jewish Family Services will submit Title VI Plans to RPCGB for concurrence on an annual basis or any time a major change in the Plan occurs.

Compliance records and all Title VI related documents will be retained for a minimum of three (3) years and reported to the primary recipient annually.

4.5 Sub-recipient Assistance and Monitoring

Collat Jewish Family Services has no sub-recipients.

4.6 Subrecipients and Subcontractors

Collat Jewish Family Services is responsible for ensuring that subcontractors are in compliance with Title VI requirements. The following nondiscrimination clauses will be inserted into every contract with contractors and subcontractors subject to Title VI regulations.

Nondiscrimination Clauses

During the performance of a contract, the contractor, for itself, its assignees and successors in interest (hereinafter referred to as the “Contractor”) must agree to the following clauses:

1. **Compliance with Regulations:** The Contractor shall comply with the Regulations relative to nondiscrimination in Federally-assisted programs of the U.S. Department of Transportation (hereinafter, “USDOT”) Title 49, Code of Federal Regulations, Part 21, as they may be amended from time to time, (hereinafter referred to as the Regulations), which are herein incorporated by reference and made a part of this Agreement.
2. **Nondiscrimination:** The Contractor, with regard to the work performed during the contract, shall not discriminate on the basis of race, color, or national origin in the selection and retention of subcontractors, including procurements of materials and leases of equipment. The Contractor shall not participate either directly or indirectly in the discrimination prohibited by section 21.5 of the Regulations, including employment practices when the contract covers a program set forth in Appendix B of the Regulations.
3. **Solicitations for Subcontractors, including Procurements of Materials and Equipment:** In all solicitations made by the Contractor, either by competitive bidding or negotiation for work to be performed under a subcontract, including procurements of materials or leases of equipment; each potential subcontractor or supplier shall be notified by the Contractor of the subcontractor’s obligations under this contract and the Regulations relative to nondiscrimination on the basis of race, color, or national origin.
4. **Information and Reports:** The Contractor shall provide all information and reports required by the Regulations or directives issued pursuant thereto, and shall permit access to its books, records, accounts, other sources of information, and its facilities as may be determined by the Regional Planning Commission of Greater Birmingham and/or the Federal Transit Administration, to be pertinent to ascertain compliance with such Regulations, orders and instructions. Where any information required of a Contractor is in the exclusive possession of another who fails or refuses to furnish this information the Contractor shall so certify to the Regional Planning Commission of Greater Birmingham, and/or the Federal Transit Administration, as appropriate, and shall set forth what efforts it has made to obtain the information.
5. **Sanctions for Noncompliance:** In the event of the Contractor’s noncompliance with the nondiscrimination provisions of this contract, Collat Jewish Family Services shall impose contract sanctions as appropriate, including, but not limited to:

- a. withholding of payments to the Contractor under the contract until the Contractor complies, and/or
 - b. cancellation, termination or suspension of the contract, in whole or in part.
6. **Incorporation of Provisions:** The Contractor shall include the provisions of paragraphs (1) through (6) in every subcontract, including procurement of materials and leases of equipment, unless exempt by the Regulations, or directives issued pursuant thereto. The Contractor shall take such action with respect to any subcontract or procurement as Collat Jewish Family Services, Regional Planning Commission of Greater Birmingham, and/or the Federal Transit Administration, may direct as a means of enforcing such provisions including sanctions for noncompliance.

5.0 Title VI Investigations, Complaints, and Lawsuits

In accordance with 49 CFR 21.9(b), Collat Jewish Family Services must record and report any investigations, complaints, or lawsuits involving allegations of discrimination. The records of these events shall include the date the investigation, lawsuit, or complaint was filed; a summary of the allegations; the status of the investigation, lawsuit, or complaint; and actions taken by Collat Jewish Family Services in response; and final findings related to the investigation, lawsuit, or complaint. The records for the previous three (3) years shall be included in the Title VI Plan when it is submitted to RPCGB and/or other primary recipient.

Collat Jewish Family Services has no investigations, complaints, or lawsuits involving allegations of discrimination on the basis of race, color, or national origin over the past three (3) years. A summary of any incidents is recorded in Table 1.

Table 1: Summary of Investigations, Lawsuits, and Complaints

| | Date (Month, Day, Year) | Summary (include basis of complaint: race, color, or national origin) | Status | Action(s) Taken |
|----------------|-------------------------------|-----------------------------------------------------------------------------------|--------|-----------------|
| Investigations | | | | |
| 1. | | | | |
| 2. | | | | |
| Lawsuits | | | | |
| 1. | | | | |
| 2. | | | | |
| Complaints | | | | |
| 1. | | | | |
| 2. | | | | |

6.0 Public Participation

Collat Jewish Family Services public participation outreach is intended to engage minority and limited English proficient populations and are traditionally underserved, such as people with disabilities, and low-income populations. Activities undertaken by Collat Jewish Family Services include:

- List outreach activities such as web page, brochure, community meetings or presentations.

Current Outreach Efforts

Following is a listing of Collat Jewish Family Services public outreach efforts made over the last three (3) years.

Table 2: Outreach Activities 2023, 2024 and 2025

| Date | Outreach Activity |
|---------|--------------------------------------|
| Ongoing | Web page: cjfsbham.org |
| Ongoing | Transportation Brochure |
| 2023 | Subsidized housing presentations (3) |
| 2024 | Subsidized housing presentations (2) |
| 2025 | Subsidized housing presentations (2) |

7.0 Language Assistance

Collat Jewish Family Services provides enhanced transportation services for elderly and individuals with disabilities in the Birmingham area. Collat Jewish Family Services is required to take responsible steps to ensure meaningful access to the benefits, services, information and other important portions of its programs and activities for individuals who are Limited English Proficiency (LEP).

Table 3 identifies the Birmingham Metropolitan Planning Area population including LEP.

Table 3 - Language Spoken At Home

| Limited English Proficiency Population Birmingham Metropolitan Planning Area | | | | |
|------------------------------------------------------------------------------|------------------|------------|--------|------------|
| Description | Total Population | Proficient | LEP | % of Total |
| Population age 5 and over | 903,339 | | | |
| LEP Persons | 63,253 | 38,733 | 24,520 | 2.71% |
| LEP Persons Speaking: | | | | |
| Spanish | 40,538 | 22,932 | 17,606 | 1.95% |
| Indo-European | 9,312 | 6,958 | 2,354 | 0.26% |
| Asian and Pacific Island | 8,355 | 5,178 | 3,177 | 0.35% |
| Other | 5,048 | 3,665 | 1,383 | 0.15% |

Source: US Census, American Community Survey 5-Year Estimates Data Profiles, 2025, Table DP02.

Language assistance activities undertaken by Collat Jewish Family Services include:

- List LEP activities such as:
 - Translation for web page, brochure, or enrollment application.
 - Multilingual staff
 - Language assistance line

N/A. Assistance available upon request.

8.0 Advisory Bodies

Collat Jewish Family Services Board of Directors has 21 members. The racial makeup of those members is summarized in the following table.

| Body | Caucasian | Latino | African American | Asian American | Native American | Other |
|---------------|-----------|--------|------------------|----------------|-----------------|-------|
| Name of Board | 90% | 0% | 10% | 0% | 0% | 0% |

9.0 Appendices

| | |
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Appendix A

FTA Circular 4702.1B Reporting Requirements for Transit Providers

Every three years, RPCGB is required to submit the following information to the Federal Transit Administration (FTA) as part of their Title VI Program. Sub-recipients shall submit the information below to RPCGB, on a schedule to be determined by RPCGB.

General Requirements

All recipients must submit:

- Title VI Notice to the Public, including a list of locations where the notice is posted
- Title VI Complaint Procedures (i.e., instructions to the public regarding how to file a Title VI discrimination complaint)
- Title VI Complaint Form
- List of transit-related Title VI investigations, complaints, and lawsuits
- Public participation activities including information about outreach methods to engage minority and limited English proficient populations (LEP), as well as a summary of outreach efforts made since the last Title VI Program submission
- Language assistance activities for providing language assistance to persons with limited English proficiency (LEP).
- A table depicting the membership of non-elected committees and councils, the membership of which is selected by the recipient, broken down by race, and a description of the process the agency uses to encourage the participation of minorities on such committees
- A copy of board meeting minutes, resolution, or other appropriate documentation showing the board of directors or appropriate governing entity or official(s) responsible for policy decisions reviewed and approved the Title VI Program.

Appendix B

Current System Description

Current System Description

1. The mission of Collat Jewish Family Services (CJFS) is to enhance quality of life and strengthen independence for individuals and families, with a primary focus on older adults, by providing exceptional support services in accordance with Jewish values. Founded in 1989 as a United Way Agency, CJFS has grown and evolved, serving a diverse client population of all races, religions, and socio-economic levels. Our aging programs comprise more than 75% of our work. Our programs enable aging-in-place, support mental health and wellness, and build community connections.
2. CJFS has 3 major areas of programming:
 - a. Senior Solutions which offers case management and in-home support to families with the goal of enabling older adults to age in place. It provides guidance and planning, access to resources, and direct care services such as in-home personal care and transportation.
 - b. CARES is a group dementia respite program that offers engaging activities for people with dementia while providing caregivers a break from their daily responsibilities. The program operated M-R 10a-2p. A caregiver support group is also offered weekly.
 - c. Professional Counseling with licensed social workers is available to individuals age 7+, couples and families.
3. CJFS transportation services are part of our Senior Solutions program.
 - a. Buz-A-Bus is a door-to-door service operating in a 5-mile radius of the CJFS offices. The Bus is handicap accessible and operates M-Th 8a-4p and F 8a-3p. Riders must be able to enter and exit the vehicle independently or using the wheelchair lift. Riders must be enrolled in the program and make reservations subject to availability. Rides cost \$5 each way. (5310 Funded)
 - b. Private Transportation is available within a 12-mile radius of the CJFS offices. Private transportation can handicap accessible and operates M-Th 8:30a-5p and F 8:30a-5p. Riders must be able to enter and exit the vehicle independently or using the wheelchair ramp. Riders must be enrolled in the program and make reservations subject to availability. Rides cost \$15 each way. (5310 Funded)
 - c. Private Escorted Transportation. provided by a licensed social worker, is available within a 25-mile radius and operates M-Th 8:30a-5p and F 8:30a-5p. Riders must be able to enter and exit the vehicle with minimal assistance. Riders must be enrolled in the program and make reservations subject to availability. Rides cost \$100/hour.

Appendix C

Title VI Plan Adoption Meeting Minutes and RPCGB Concurrence Letter

To be provided at a later date

Appendix D

Title VI Sample Notice to Public

Notifying the Public of Rights Under Title VI

Collat Jewish Family Services

- Collat Jewish Family Services operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with Collat Jewish Family Services.
- For more information on Collat Jewish Family Services civil rights program, and the procedures to file a complaint, contact 205-879-3438, or send an email to carolyn@cjfsbham.org. You may also send a letter to our administrative office at 3940 Montclair Road, Suite 205, Birmingham, AL 35213.
- If information is needed in another language, contact 205-879-3438
- You may also file your complaint directly with the FTA at: Federal Transit Administration Office of Civil Rights Attention: Title VI Program Coordinator, East Building, 5th Floor - TCR 1200 New Jersey Ave., SE, Washington, DC 20590

Notificando al público sobre los derechos bajo el Título VI

Collat Jewish Family Services

- Collat Jewish Family Services opera sus programas y servicios sin distinción de raza, color y origen nacional de acuerdo con el Título VI de la Ley de Derechos Civiles. Cualquier persona que crea que él o ella ha sido agravado por cualquier práctica discriminatoria ilegal bajo el Título VI puede presentar una queja ante Collat Jewish Family Services.
- Para obtener más información sobre el programa de derechos civiles de Collat Jewish Family Services y los procedimientos para presentar una queja, comuníquese al (205)879-3438, envíe un correo electrónico a jfs@cjfsbham.org o visite nuestra oficina administrativa en 3940 Montclair Road, Suite 205, Birmingham, AL 35213. Para obtener más información, visite www.cjfsbham.org.
- Si necesita información en otro idioma, llame al 205-879-3438.
- También puede presentar su queja directamente ante el FTA en: Oficina de Derechos Civiles de la Administración Federal de Tránsito: Coordinador del Programa Título VI, Edificio Este, 5to piso - TCR 1200 New Jersey Ave., SE, Washington, DC 20590.

Appendix E

Title VI Complaint Forms

Collat Jewish Family Services

Title VI Complaint Form

| | | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|--|-------------------|----|
| Section I: | | | | |
| Name: | | | | |
| Address: | | | | |
| Telephone (Home): | | | Telephone (Work): | |
| Electronic Mail Address: | | | | |
| Accessible Format Requirements? | Large Print | | Audio Tape | |
| | TDD | | Other | |
| Section II: | | | | |
| Are you filing this complaint on your own behalf? | | | Yes* | No |
| *If you answered "yes" to this question, go to Section III. | | | | |
| If not, please supply the name and relationship of the person for whom you are complaining: | | | | |
| Please explain why you have filed for a third party: _____ | | | | |
| Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party. | | | Yes | No |
| Section III: | | | | |
| I believe the discrimination I experienced was based on (check all that apply): | | | | |
| <input type="checkbox"/> Race <input type="checkbox"/> Color <input type="checkbox"/> National Origin <input type="checkbox"/> Disability | | | | |
| Date of Alleged Discrimination (Month, Day, Year): _____ | | | | |
| Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please use the back of this form. _____ | | | | |
| Section IV | | | | |
| Have you previously filed a Title VI complaint with this agency? | | | Yes | No |

| | |
|-------------------------------------------------------------------------------------------------------------------|---------------------------------------------|
| Section V | |
| Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court? | |
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| If yes, check all that apply: | |
| <input type="checkbox"/> Federal Agency: _____ | |
| <input type="checkbox"/> Federal Court _____ | <input type="checkbox"/> State Agency _____ |
| <input type="checkbox"/> State Court _____ | <input type="checkbox"/> Local Agency _____ |
| Please provide information about a contact person at the agency/court where the complaint was filed. | |
| Name: | |
| Title: | |
| Agency: | |
| Address: | |
| Telephone: | |
| Section VI | |
| Name of agency complaint is against: | |
| Contact person: | |
| Title: | |
| Telephone number: | |

You may attach any written materials or other information that you think is relevant to your complaint.

Signature and date required below

Signature Date

Please submit this form in person at the address below, or mail this form to:

Collat Jewish Family Services
 3940 Montclair Road, Suite 205
 Birmingham, AL 35213
 205-879-3438, jfs@cjfsbham.org

Collat Jewish Family Services

Formulario de queja del Título VI

| | | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|--|----------------------------|----|
| Sección I: | | | | |
| Nombre: | | | | |
| Dirección: | | | | |
| Teléfono (hogar): | | | Teléfono (trabajo): | |
| Dirección de correo electrónico: | | | | |
| Requisitos de formato accesible? | Letra grande | | Cinta de audio | |
| | TDD | | Otro | |
| Sección II: | | | | |
| ¿Está presentando esta queja en su propio nombre? | | | Sí* | No |
| * Si respondió "sí" a esta pregunta, vaya a la Sección III. | | | | |
| De lo contrario, proporcione el nombre y la relación de la persona por la cual se está quejando: | | | | |
| Explique por qué ha presentado una solicitud para un tercero: _____ | | | | |
| Confirme que ha obtenido el permiso de la parte perjudicada si está presentando una solicitud en nombre de un tercero. | | | Sí | No |
| Sección III: | | | | |
| Creo que la discriminación que experimenté se basó en (marque todo lo que corresponda): | | | | |
| <input type="checkbox"/> Raza <input type="checkbox"/> Color <input type="checkbox"/> Origen nacional <input type="checkbox"/> Discapacidad | | | | |
| Fecha de presunta discriminación (mes, día, año): _____ | | | | |
| Explique lo más claramente posible qué sucedió y por qué cree que fue discriminado. Describa a todas las personas que estuvieron involucradas. Incluya el nombre y la información de contacto de las personas que lo discriminaron (si se conoce), así como los nombres y la información de contacto de cualquier testigo. Si necesita más espacio, utilice el reverso de este formulario. | | | | |
| _____ | | | | |
| _____ | | | | |
| Sección IV | | | | |
| ¿Ha presentado previamente una queja de Título VI con esta agencia? | | | Sí | No |

| |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Sección V |
| ¿Ha presentado esta queja ante alguna otra agencia federal, estatal o local, o ante algún tribunal federal o estatal? <input type="checkbox"/> Sí <input type="checkbox"/> No En caso afirmativo, marque todo lo que corresponda: <input type="checkbox"/> Agencia Federal: _____ <input type="checkbox"/> Tribunal Federal <input type="checkbox"/> Agencia Estatal _____ <input type="checkbox"/> Tribunal estatal <input type="checkbox"/> Agencia local _____ |
| Proporcione información sobre una persona de contacto en la agencia / tribunal donde se presentó la queja. |
| Nombre: |
| Título: |
| Agencia: |
| Dirección: |
| Teléfono: |
| Seccion VI |
| El nombre de la queja de la agencia es contra: |
| Persona de contacto: |
| Título: |
| Número de teléfono: |

Puede adjuntar cualquier material escrito u otra información que considere relevante para su queja.

Firma y fecha requeridas a continuación

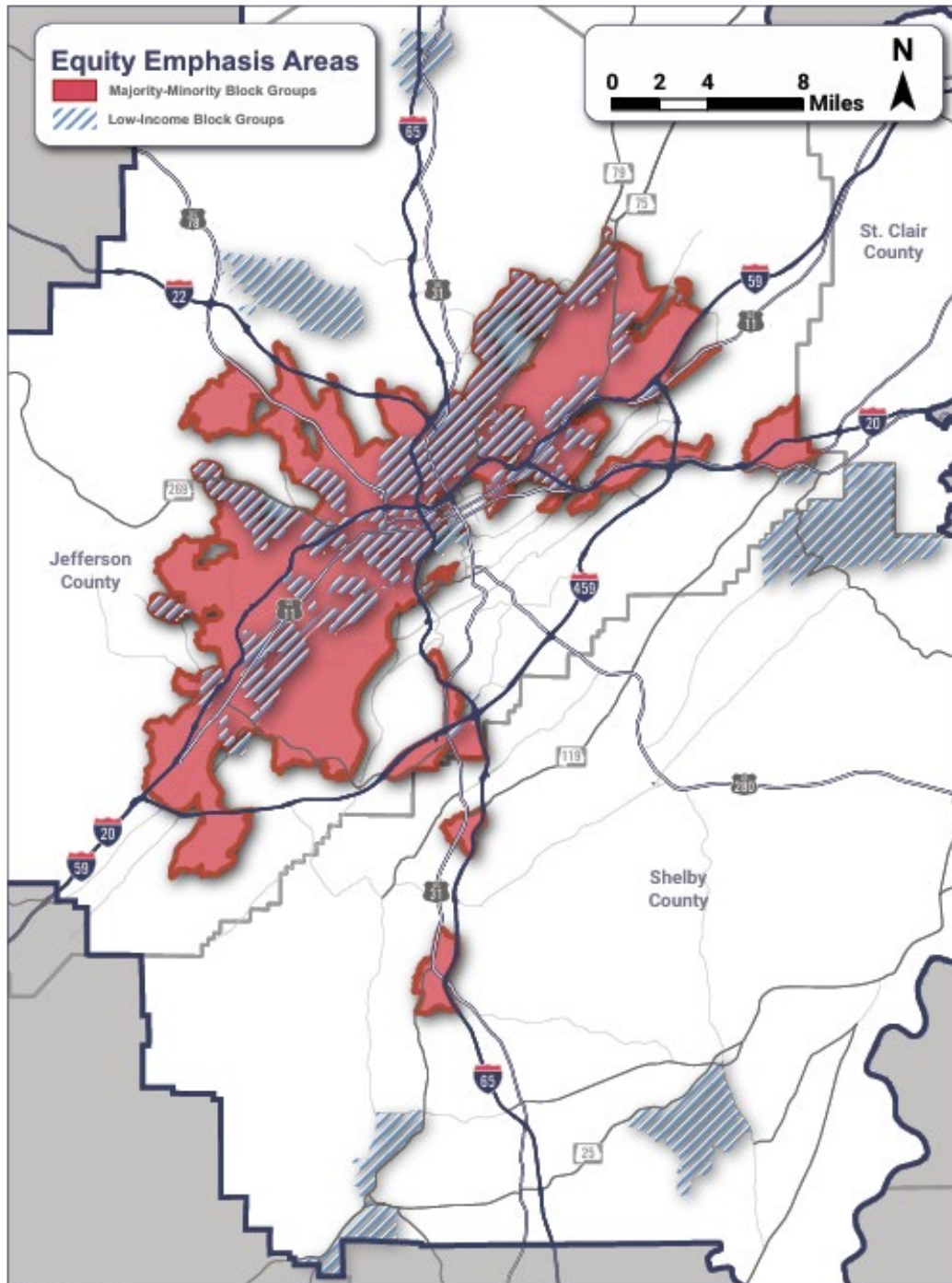
Firma Fecha

Envíe este formulario en persona a la siguiente dirección o envíe este formulario a:

Collat Jewish Family Services
 3940 Montclair Road, Suite 205
 Birmingham, AL 35213
 205-879-3438, jfs@cjfsbham.org

Appendix F

Demographic Maps



Source: RPCGB

BIRMINGHAM MPO AREA METROPOLITAN PLANNING AREA AND URBANIZED AREA BOUNDARY

